

# WAHAM Fall 2007 Meeting Program Agenda

Friday, September 28, 2007  
Lodge at Cedar Creek, Rothschild, WI

- 8:15 – 8:45**      **Registration/Continental Breakfast**
- 8:45 – 9:00**      **Welcome & Announcements**  
*Candace Van Lysal, WAHAM President*
- 9:00 – 10:15**    **“Eligibility Checking – The Future or NOW”** Pamela Wilbur, Account Executive, Emdeon Business Services. Eligibility verification is a crucial step in the revenue cycle. Assuring that correct payor information is on file eliminates/reduces denials. Pam will present information about products that are available to help registration staff.
- 10:15-10:30**    **Break**
- 10:30-11:15**    **Eligibility Checking Cont.**
- 11:15-11:45**    **Roundtable discussion with attendees on what their organizations are doing regarding eligibility checking.**
- 11:45-Noon**    **2007 NAHAM Conference Report**
- Noon -1:00**    **Lunch**
- 1:00-3:00**      **Inspired Teamwork: Transforming Dysfunctional Teams.** Dawn Schalow, Vice President of Inspired Learning, Green Bay, WI will present this session which will expose participants to the key stages of team development. She will discuss strategies for overcoming or minimizing team dysfunctions and steps to achieve inspired teamwork.
- 3:00-3:30**      **“Networking with Peers”** will give attendees an opportunity to discuss current Patient Access Department issues.
- 3:30**            Door prizes and Wrap up.

## Conference Registration Form

Name/ Position	Employer
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<p><b>MEETING FEE:</b> Members of WAHAM – \$75.<sup>00</sup>/person Non-Members – \$100.<sup>00</sup>/person</p> <p><i>All registrations include luncheon, breaks and educational materials CEU’S will be available to all day attendees. No refunds will be given (5) business days prior to meeting</i></p>	<p><b>ADVANCE REGISTRATION REQUESTED</b> Make checks payable to: WAHAM Marge Van Asten c/o Patient Access Services St. Elizabeth Hospital 1506 S. Oneida St. Appleton, WI 54915</p> <p>If you wish to register within 72 hours of the conference, please call Marge Van Asten at (920) 738-2363 and bring payment with you.</p>

## Directions



### HOTEL INFORMATION

Lodge at Cedar Creek  
888-365-6343  
Room Rate - \$59 /night/one person  
\$79/night/two person  
Room rates do not include Waterpark pass

St. Elizabeth Hospital  
Marge Van Asten, Manager  
Patient Access Services  
1506 S. Oneida Street  
Appleton, WI 54915

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